



Annual Report 2017-2018

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Local Community Services Association Inc. (LCSA)

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Our Vision

“Vibrant Local Community Organisations”

- L Local and Place-based
- O Community Ownership
- C Capable and Connected
- A Achievements and Aspirations
- L Local Leadership

Our Purpose

LCSA is a membership organisation representing the diverse interests of locally governed not-for-profit organisations in NSW. Our **purpose** is to provide collaborative leadership. We do this through connecting and resourcing members and communities to promote social justice principles in public policy.

Our Values

Local Community Services Association (LCSA) embraces the values of diversity, integrity, connectedness and inclusion. Our values underpin our work and are integral in achieving our purpose and strategic priorities.

What we do

As a leading membership organisation LCSA has a number of key roles:

- Engage with and represent the interests of members.
- Support members to build capacity including community engagement, community development and organisational governance.
- Promote engagement, collaboration and communication between our members, communities, government and other stakeholders to support strong regional connections and local communities.
- Share and disseminate sector information and resources to members and stakeholders.

President's Report

I would like to acknowledge that the LCSA and its members work and operate on Aboriginal lands throughout NSW and I would like to acknowledge the traditional custodians of the lands on which LCSA members operate.

I would like to thank the LCSA Board for nominating me to take on this position. Unfortunately, this occurred when Sharon Parker had to resign as the LCSA President in April this year. I cannot thank Sharon enough for her contribution over the years to the LCSA Board in various roles which also included being the Regional Representative.

This year continued to see the status quo in relation to signing off on the Targeted Earlier Intervention funding for many LCSA member organisations. It is edifying to see that neighbourhood centres and sector development organisations continued to carry on working and engaging with their local communities throughout this extended process. Please be assured that the LCSA is engaging regularly with the relevant bodies to move forward on contractual and other funding arrangements.

This year saw our initial Partners Networking Breakfast, where we thanked many of the individuals, organisations and government departments that we engage with. It was a well-attended event and our Executive Officer, Can Yaşmut, presented recent data on the impact of neighbourhood centres throughout Australia. (Thank you to the Australian Neighbourhood Houses and Centres Association (ANHCA) for their work on this. It should be noted that LCSA is an active member of ANHCA.) Many of those in attendance were surprised to see the very large and amazing contribution to local communities across Australia that you are making!

Another exciting decision that the Board has made is to host the International Federation of Settlements and Neighbourhood Centres' (IFS) next Conference in 2020 in Sydney. This Conference will be held as part of our usual LCSA Conference and will include participation nationally from neighbourhood centres and our peer peak bodies from the other states. As a member of LCSA you are a member of IFS and a delegation attended the most recent conference in Finland to present the conference outline. Please watch out for future information on this event.

I congratulate the LCSA Board and Finance Committee for working diligently to bring the budget back from a number of years of losses to a surplus. This has not been without hard work, so thank you to all.

LCSA has been involved in so many areas, that within this report, I cannot outline them all. So, I would like to thank our Funders and Supporters (which are acknowledged further into the Report). Most importantly, I would like to thank the Staff Team at LCSA – Can Yaşmut, Lyn Lormer and Asha Hewafonseke, for their contribution to the success of LCSA as the organisation advocating for your interests. Finally, special thanks for all those members who served on the LCSA Board throughout this year – unfortunately, those that had to resign -Sharon Parker, Naomi Rees, Brett Mitchell and to those that continue on the Board - Gretchen Young (Secretary), Tairyn Vergara, Paul Sekfy (Treasurer), Skye Sear, Pam Symonds. I look forward to a fantastic 2018-19 and working on your behalf.

Margaret Tipper, President

Executive Officer's Report

It has been a successful year for LCSA, and the success of our organisation cannot be achieved without successful, vibrant, local community organisations - you who choose to be our members and trust us to represent your interests with integrity and in good faith.

The large majority of our members are Neighbourhood Centres as well as other locally based, locally governed community organisations, and when you thrive and embrace change, so do we.

Our key funding body is FACS, and we strive to fulfill our funding commitment by acting as a conduit between our members and policy makers. We represent the voice of community and community development to ensure the commissioning of community services considers that strong, resilient, connected communities prevents vulnerability to escalate to risk of harm and this applies to child protection, homelessness, family and domestic violence, mental health and loneliness.

While many regard us as the peak body for Neighbourhood Centres and community development organisations, the LCSA Board has - during our strategic planning process - adopted the concept of LCSA being *a leading membership organisation*, placing our members at the centre of all our endeavours. The intention is to highlight that yes sometimes as a peak body, we do things *for* our members, but from here on, want to increasingly do things *with* our members.

This annual report gives you an insight into our achievements, our partnerships and our financial position. Please take time to read it, raise any questions you may have and continue engaging with us in the years ahead.

Thanks to our partners and supporters and other stakeholders, for making the work we do so much richer and rewarding. We thank our funding body FACS for their ongoing support and positive engagement with LCSA and our members. We also thank Youth Action and FamS, for being such great colleagues in our shared work environment and making our office the harmonious and stimulating place it is.

My sincerest thanks goes to the LCSA staff team, Asha and Lyn, and the LCSA Public Innovation Coaches, Julie, Brian and Michael, for their continuous support and commitment to LCSA. I also thank John Ferguson and Anna Kim for providing financial services and advice throughout the year. I wish to thank all our LCSA Regional Representatives for their contributions, without which we would not have the coverage and reach to act on behalf of all LCSA members across New South Wales.

Finally, I would like to thank the LCSA Board for their leadership, strategic foresight, support and commitment.

Can Yaşmut, LCSA Executive Officer

Projects and Activities

Our key achievements are largely due to our collaborative practice of engaging with our members and key stakeholders, and acting in response to any required and expected matter, in a considered and measured way, and within our existing capacity to deliver.

Respective of our funding requirements under the FACS Sector Development Program and Communitybuilders.NSW we continued

- influencing the Targeted Earlier Intervention Reform
- working with our members and specifically the Regional Representative Council to ensure an active membership
- supporting members by enhancing and developing new procedures and processes which support effective participation in LCSA
- nurturing existing and forming new partnerships to create a learning environment and space for reflection
- influencing public debate by being the voice of community development in NSW and
- connecting government to members and communities, to ensure that the community voice is heard.

This year saw many notable new achievements:

- We developed a 3-year conference plan which will culminate in the first International Neighbourhood Centre Conference in Australia in 2020
- We started the use of webinars to deliver training and briefing sessions to our members.
- We established a Political Campaign Sub-Committee in the lead up to the upcoming State Elections to advocate a policy for strengthening the future of Neighbourhood Centres.
- We held our first Partners Networking Breakfast attended by over 50 people from the NGO, government, philanthropic and academic sectors.
- We turned a profit after a series of deficits incurred in previous years, strengthening our financial management and adapting activities accordingly.
- We commenced the implementation of our strategic plan including the reform of our Regional Representative Council structure.
- We secured funding under the Community Building Partnerships Program for the fit out of our joint meeting room with Fams and Youth Action, and we thank our local member Alex Greenwich MP for his support.
- We developed a sound fee-for-services strategy, including facilitation, strategic planning and resources such as the LCSA Generic Policies Suite, which has been well-received by our members whilst creating an independent income stream for the organisation.

Sector Development

LCSA is funded by FACS as a sector development peak organisation to provide support to members through representation, policy collaboration and involvement in program planning and reform. FACS' expectation is that social policy is well informed through the input of diverse views and independent advice; that the sector is well-informed and able to effectively engage with the human service agencies and that the service sector is driven by results.

Respectively, LCSA's work aims to achieve three outcomes:

1. Sector understands FACS intentions concerning future service and program design and the role of neighbourhood and community centres and locally based services
2. Sector contributes to FACS understanding of the capacity and potential of neighbourhood and community centres, locally based services in its service and program design
3. LCSA member organisations are prepared and capable to identify and provide the required services within FACS reform framework.

We continued monitoring our performance by asking members, through a quarterly survey, about how we are faring. With a steady response rate of 20% of our membership we can show the following results:

79% of members reported their views were sought by their peak on social policy issues affecting the child and family services sector.

90% of members reported they are well informed by their peak about broader social policies, and of changes and developments within the sector.

85% of members and/or stakeholders reported that they are supported by their peak to develop capacity in sustainable and effective service delivery to achieve client outcomes

The 2017/18 financial year saw a more intense focus on preparing Neighbourhood Centres for the broader reforms happening across the community sector including the changes in My Aged Care, NDIS, the focus on Aboriginal led services in TEI, the emphasis on emergency management as natural disasters increase and affect communities more intensely.

Some of the work done in this area included applying for funds under the Information, Linkages and Capacity (ILC) Grants for NDIS and the Community Resilience Innovation Program (CRIP) with the Office of Emergency Management (both unsuccessful) as well as attending events such as "Building a Healthy Resilient Community in Waterloo" run by NSW Health in conjunction with local LCSA members. LCSA was very concerned about the changes occurring in the Tenant Participation Resource Service and the Housing Capacity Program (TPRS/HCP). Eight of our members stand to lose significant funding as they combine these programs and have an open tender process for the allocation of funds in the future.

We also sought to strengthen our partnerships to reflect the broad activities Neighbourhood Centres undertake. This included working with Justice Connect, NSW Elder Abuse Hotline and Resource Unit, icare, Department of Premier and Cabinet, Office of Emergency Management, Collaboration for Impact, the Tenant's Union of NSW and Infoxchange, to name a few.

Targeted Early Intervention Program Reform

LCSA has been the voice for community strengthening within the Targeted Early Intervention (TEI) Reform since its beginning, negotiating a future role for the Community Builders Funding Program.

LCSA is a member of the TEI Central Council, the governance group for the TEI Reform, where we represent our member's interests. We also participated in the various District governance structures where LCSA endeavours to support our members' voices in District planning and transition processes. LCSA attended Departmental meetings in the Murrumbidgee, SE NSW, the Illawarra/Shoalhaven, SSESNS District, South West and Western Sydney Districts and in the North Coast District. We continue to ensure that our members have a clear and transparent understanding of the reforms from both the Central Office and District perspective, so that transition functions smoothly and to everybody's satisfaction.

Capacity Building and Membership Support

LCSA supported its members by providing board briefings and strategic planning sessions regarding the TEI Reforms, attending significant functions, answering phone calls, sending out Newsletters and attending regional meetings either in person or using online videoconferencing platforms.

Three of the most significant ways, LCSA increased the capacity of the community development sector has been with the introduction of webinars, the series of Masterclasses with Paul Schmitz, held in Sydney, Coffs Harbour and Kiama (75 attendees) and the LCSA Connecting Communities Conference 2017.

Webinars: we held a series of webinars on "Negotiating a TEI Transition Plan" and "The Role of Community Strengthening in TEI". With more than 150 participants, the webinars proved to be a successful strategy to bring members together simultaneously and ensure consistent messaging state-wide.

Masterclasses: Paul Schmitz ran one Sydney and 2 regional Masterclasses on Community Engagement and Leadership Integrity. Each session was well attended and received an enthusiastic and positive evaluation.

The LCSA Conference 2017: the LCSA Connecting Communities Conference, held at the Australian Technology Park in Redfern, was an exhilarating event with just over 200 delegates, a diverse range of speakers and a focus on the importance of community development in government policy development and funding programs. It highlighted current Aboriginal social justice issues and emphasised Aboriginal led initiatives in the TEI Program. We introduced a series of Masterclasses, excursions, music and art to the conference for which we received good feedback.

"Congratulations to all involved. The content was very well balanced with something of interest for everyone. The speakers were fantastic. Dr Tim Moore gets top marks from me. MC very good - keeps things moving yet in a very comfortable and enjoyable manner. Well done LCSA team and Thanks!"

"The masterclass on TEI was fantastic as it enabled us to better understand the details and how to plan."

"I gained so much more knowledge about Aboriginal culture and having the opportunity to ask questions. The presenters were fantastic."

Resources: the LCSA produced one major resource for its members this year by updating the Generic Policy and Procedures Suite. The policies were updated, reformatted and completely revamped. They have been very popular amongst our members.

LCSA staff attended a range of Conferences throughout the year:

- Youth Action Conference
- Safe Children Conference
- Diversity in Disaster Conference
- International Symposium on Family and Community Strengths
- The International Federation of Settlement and Neighbourhood Centres Conference
- World Community Development Conference 2018

These learning experiences have proved to be valuable in terms of keeping up with global trends in community development and the social services sector as well as increasing knowledge in specific areas of value to TEI and the work of Neighbourhood Centres throughout NSW.

CommunitybuildersNSW Website

LCSA and FACS have negotiated for the content of the Communitybuilders.NSW website to be integrated into a separate section of the LCSA website. We are thrilled that for this purpose we have secured the domain www.communitydevelopment.org.au

The transfer of content and database has commenced and we will develop more web-content to pursue our vision that this website will become the primary online portal for all things community development in NSW.

With the funding freed up through this transfer, LCSA is in the position to direct more services towards sector development and capacity building. This includes the development of a series of webinars in 2018-19, as well as information sessions and practical resources with a particular focus on the community strengthening stream within the TEI Funding Program.

We thank Anthony Shannon from FACS and his team for their on-going support and encouragement to follow this path to create both a meaningful new website and new ways of developing capacity building strategies for our members.

Neighbourhood Centre Week 2018

The theme for this year's Neighbourhood Centre Week (30 April - 6 May 2018) was "Belonging". As part of this year's Neighbourhood Centre Week, LCSA members had the opportunity to share stories about why the local community matters and share a video that The Australian Neighbourhood Houses and Centres Association (ANHCA) produced about the role of Neighbourhood Centres in local communities called "Reconnecting the Disconnected". Many centres shared this video on their face book pages and websites.

LCSA held inaugural Partner's Networking Breakfast during the Neighbourhood Centre Week. It was a well-attended and well-received event, and marked the beginning of many more, similar networking opportunities.

LCSA would like to thank all our members across NSW for their contribution towards Neighbourhood Centre Week 2018.

Public Innovation

Our partnership with the Harwood Institute for Public Innovation continues to provide LCSA and our members with a practice and framework that is both true to our community development values and aspirations as a sector *and* strategically important for neighbourhood centres to contribute to deliberative democracy and policy development.

This year we completed the Mid North Coast Public Innovation Project, which had the objective to explore the implementation of the Public Innovation approach to community development in the Mid North Coast FACS District, strengthening interactions between FACS, services and communities in district-wide planning. The project aimed to build a sustainable network of Public Innovators who gather and analyse public knowledge. Partners included FACS, LCSA, locally-based Public Innovators and community partners identified during the project (including but not limited to local government, local health networks, educational institutions, family support and youth services).

We have learnt that building a coalition of services takes time and effort. Our work to date has been invaluable to ensure that stakeholder relationships are strong, trusting and respectful. The focus to date has been to establish the Mid North Coast Public Innovators Network, including trained Public Innovators who attended Labs, those who have been actively practicing Public Innovation in their own communities and interested stakeholders who participated in the introductory sessions and the practice forum.

We have held a series of practice forums and innovation spaces to further build the network, which as a result planned and conducted a series of community conversations. Once community conversations were completed, the network met to analyse and theme the Public Knowledge. Defining which Stage of Community Life their respective community is in, the objective is to filter this knowledge through the lense of Authority, Authenticity and Accountability in order to make recommendations for existing planning activities in the region and to develop a plan to Take Effective Community Action.

After the conclusion of the project we shifted our focus to the community of Kyogle. With the leadership of the Consortium of Neighbourhood Centres (CONC) in the Far North Coast and the support of CONC member, Kyogle Together, LCSA facilitated a series of workshops that brought together practitioners from Kyogle and surrounding communities including FACS and local government representatives to immerse themselves in the concepts and practice of Public Innovation, hold a series of community conversations and then theme and discuss the conversations to establish a community narrative. The common learning from this experience is that: a deeper understanding of the communities we work with enables more intentional choices to be made, which in turn, enables greater community impact.

With the support of the LCSA Public Innovation Coaches Michael Szafraniec, Julie Williams and Brian Smith, LCSA will continue to build our members capacity to practice and succeed in Public Innovation. Rich Harwood's visit to Sydney and meeting with LCSA Coaches was a highlight and demonstrates how much he values our partnership and the fact that LCSA has been the forerunner in bringing Public Innovation to Australia.

Your LCSA Team Lyn, Asha and Can

Treasurer's Report

I present the annual financial report for the 2017-2018 financial year for our association with the news that we have operated within our budget, met the negotiated outputs for our funding contracts, and have a small surplus for the year.

It is important for members to note that we remain an active organisation, with relatively limited staff resources. Our operations continue to strive for a balance between meeting both our funded activities and our Strategic Plan supporting the needs of our members and promoting our collective interests.

The Board has determined significant financial issues during the reporting period including EO's remuneration, the upgrading of our website incorporating the Communitybuilders.NSW website, and the updating of our Chart of Accounts to more accurately reflect our operations. The Board has also utilised video conferencing as an efficiency measure to great effect. We have also adopted a strategic plan for conferences over three years and invested in policy development and support for members.

The Board, alongside our Executive Officer, has remained focused on improving the financial position. This has included finalising historical matters such as relocation of our office and investment in skilling our members in public innovation and community engagement. We maintain a strong partnership with Harwood Institute for Public Innovation. We continue to provide subsidised members rates for the LCSA Conference and Masterclasses.

This year's results are testament to the Board's diligence in relation to our finances and to the work of the previous Treasurer, Tairyn Vergara.

LCSA received funding from the NSW Family and Community Services under the Sector Development Program, and for the Communitybuilders.NSW website. The total funding income from this source for the financial year was \$424,569.70.

LCSA generated further income through Membership Fees \$49,329.64; Annual Conference \$148,773.18; Fees for Service \$38,492.20 and other income including interest earned \$716.44. The total income for the year was \$665,381.16.

The Local Community Services Association recorded an operating surplus of \$1,629.87 for the financial year ended 30 June 2018. LCSA's Balance Sheet as at 30 June 2018 shows a sound financial position with a cash balance of \$170,574.57 and \$103,256.87 in equity.

In accordance with the requirement of the Office of Fair Trading and our funding bodies, the financial statements in this year's annual report have been prepared in accordance with the Australian Accounting Standards. The complete audited financial statements are included in the report and provide a more detailed account of the overall financial position and performance of the LCSA during the financial year ended 30 June 2018.

I wish to thank the LCSA staff for their diligence in relation to finances underpinned by their strong commitment to our strategic plan.

Paul Sekfy, LCSA Treasurer

Audited Financial Report 2017-2018

Income Statement for the year ended 30 June 2018

Income	\$
FACS – Sector Development Program	315,523.43
FACS – Additional Funding	3,500.00
FACS – Sector Development (ERO)	16,698.27
FACS – Community Builders Website	81,880.00
FACS – Community Builders Website Set Up	1,234
FACS – One off Website Transfer	9,234
Membership Income	49,329.64
Fee for Service	38,492.20
Conference Income	148,773.18
Other Income	716.44
Total Income	665,381.16
Expenses	
ANHCA	7,046.22
Audit Fees	2,150.00
Bank Fees	632.35
Bookkeeping	16,120.00
Cleaning	1,406.32
Computer Expenses	31.88
Conference	145,551.85
Conference Helsinki	21,423.35
Conference Dublin WCDC 2018	1,069.55
Consultants/Program Development	20,094.37
Depreciation	3,000.00
Donations	200.00
EC Meeting Expenses	10,363.59
Electricity	2,549.89

Equipment/Furniture	42.00
Insurance	7,058.56
IT Expenses	3,515.49
Leasehold Improve Ammortised	11,022.00
Meeting Expense	1,079.85
Neighbourhood Centre Week	578.07
Office Amenities	77.45
Postage/Courier	350.34
Prinitng/Photocopier	91.87
Property Expenses	1,024.43
Rent	59,705.79
Resources	508.70
RR Meeting Expenses	2,359.27
Salaries & Oncosts	295,878.32
Staff Travel	32,058.41
Stationary	572.14
Subscriptions	2,132.73
Telephone/Internet	7,506.77
Venue Hire	(43.64)
Website	6,593.37
Total Expenses	663,751.29
Surplus/(loss)	1,629.87
Retained earnings at the beginning of the financial year	101,627.00
Retained earnings at the end of the financial year	103,256.87

Balance Sheet for the year ended 30 June 2018

	\$
Current assets	
Cash and Cash Equivalent	170,574.57
Trade and Other Receivables	21,768.75
Other Current Assets	35,423.87
Total current assets	227,767.19
Non-current assets	
Property, plant and equipment	28,169.64
Total non-current assets	28,169.64
Total assets	255,936.83
Current liabilities	
Trade and Other Payables	26,566.97
Income in Advance	60,561.05
Provisions	16,607.32
Other Current Liabilities	15,281.32
Total current liabilities	119,016.66
Non-current liabilities	
Provisions	33,663.30
Total non-current liabilities	33,663.30
Total liabilities	152,679.96
Net assets	103,256.87
Members' funds	
Retained earnings	103,256.87
Total members' funds	103,256.87

The Independent Auditor's Report to the Members of the Local Community Services Association was prepared and presented by Meagher, Howard & Wright CPA Suite 505, 55 Grafton Street, Bondi Junction, NSW 2022 on 27 August 2018. A full report is available for members on the LCSA website and can be obtained by contacting the LCSA Office.

LCSA Board 2017-2018

Position	Name	LCSA Member Organisation
President	Gretchen Young (until AGM)	Mid Richmond Neighbourhood Centre
	Sharon Parker (until April)	North Kiama Neighbourhood Centre
	Margaret Tipper (since May)	Community Resource Network
Vice President	Margaret Tipper (until May)	Community Resource Network
Secretary	Naomi Rees (until AGM)	Maitland Neighbourhood Centre
	Gretchen Young	Mid Richmond Neighbourhood Centre
Treasurer	Tairyn Vergara (until AGM)	The Parks Community Network Inc
	Paul Sekfy	Lifetime Connect
Ordinary Board Member	Skye Sear	The New School of Arts Neighbourhood Centre
Ordinary Board Member	Brett Mitchell (until May)	Granville Multicultural Community Centre
	Pam Symonds	Neighbourhood Central
Ordinary Board Member	Tairyn Vergara	The Parks Community Network Inc

Regional Representative Council

LCSA Region	Representative	LCSA Member Organisation
Blacktown, Cumberland, Prospect	Ben Jackson	Hills Community Aid and Information Service Inc.
Central Coast	Jillian Hogan	San Remo Neighbourhood Centre
Far North Coast	Skye Sear Julie Williams	The New School of Arts Neighbourhood House
Hunter	Trish Wallace	Forster Neighbourhood Centre
Illawarra	Sharon Parker Elizabeth Brassaud	North Kiama Neighbourhood Centre
Inner Sydney /Inner West	Charmaine Jones	Inner Sydney Voice
Marrickville, Canterbury, St George	Shelley Ross	Kogarah Community Services
Mid North Coast	Paul Sekfy	Lifetime Connect
Nepean – Blue Mountains	Kris Newton	Mountains Community Resource Network
Nepean – Penrith, Hawkesbury	Joy Impiombato	Nepean Community & Neighbourhood Services
New England	Julie Green	Tamworth Family Support Services Inc
North East Sydney	<i>Vacant</i>	
Riverina/Murray	Amy Murphy Sharyn Hill	Junee Community Centre Interreach
South East NSW	Gabrielle Powell <i>Currently Vacant</i>	Southern Women's Group Inc., Bega
South West Sydney/Macarthur	Tairyn Vergara	The Parks Community Network Inc.
Sutherland	Elizabeth O'Neill	Orana Inc.
Western NSW	Pam Symonds	Parkes Neighbourhood Central

Partners and Supporters

LCSA acknowledges our partners and supporters:

NSW Department of Family and Community Services

NSW Department of Premier and Cabinet

FaMS, Youth Action, ACWA, AbSec and NCOSS

International Federation of Settlements Services and Neighbourhood Centres (IFS)

Australian Neighbourhood House and Centre Association (ANHCA)

The Harwood Institute for Public Innovation

People Advantage

Tamarack – An Institute for Community Engagement

Collaboration for Impact

Health Consumers NSW

Paul Ramsay Foundation

Office of Emergency Management

Charles Sturt University

Jeder Institute

Leading Inside Out

The Collective Purpose Hub

NSW Commission for Mental Health

Nazli Munir, Libby Darlison, Sue Cripps, Lloyd Grose and JMF Law

Alex Greenwich MP

Justice Connect

icare

And all our members and those of you who have supported us throughout the year, you know who you are.

THANK YOU

LCSA Member Organisation

3Bridges Community Inc
Advance Diversity Services
Albion Park Youth & Community Centre
Armidale Neighbourhood Centre
Asian Women at Work Inc
Australian Lebanese Christian Federation Inc.
Balgownie Village Community Centre
Bateau Bay Neighbourhood Centre
BeConnected
Bellambi Neighbourhood Centre Inc
Bellingen Neighbourhood Centre
Belmont Neighbourhood Centre
Berkeley Neighbourhood Centre
Berkeley Vale Neighbourhood Centre
Blackheath Area Neighbourhood Centre
Blacktown Area Community Centres Incorporated
Bland Shire Council
Bligh Park Community Services Inc.
Blue Mountains Women's Health and Resource Centre Incorporated
Boambee East Community Centre Inc
Boronia Multicultural Services Inc
Botany Family & Children's Centre Incorporated
Burwood Community Welfare Services Inc
Camden Community Connections (Yellow Umbrella)
Canterbury City Community Centre
Canterbury Earlwood Caring Association Ltd
Careways Community
Casino Neighbourhood Centre
Cassia Community Centre
Chester Hill Neighbourhood Centre
Christian Community Aid
Coast Community Connections Limited
Coffs Harbour Neighbourhood Centre
Community & Neighbourhood Houses ACT (CANHACT)
Community Junction Inc.
Community Management Advisory Project Inc
Community Northern Beaches Incorporated
Community Resource Network (CRN) Inc
ConnectAbility Australia Inc
Coonamble Neighbourhood Centre
CORE Community Services
Counterpoint Community Services Inc
Cowra Information and Neighbourhood Centre
Creating Links (N.S.W) Ltd
Cringila Community Cooperative
Crookwell Neighbourhood Centre
Crossroads Community Care Centre Inc
Disability & Aged Information Service
Drummoyne Community Centre
Dubbo Neighbourhood Centre
Dundas Area Neighbourhood Centre
Dungog Shire Community Centre
Eden Community Access Centre
Edgeworth Memorial Neighbourhood Centre Inc

Engadine Community Services inc	Junction Neighbourhood Centre
Far South Coast Family Support Service Inc	June Community Centre Inc
Frances Community Organisation	Karabi Community & Development Services
FSG Australia	Kariong Neighbourhood Centre
Glen Innes & District Community Centre	Katoomba Neighbourhood Centre
Glossodia Community Information & Neighbourhood Centre	Kempsey Neighbourhood Centre
Gosford Regional Community Services	Kincumber Neighbourhood Centre
Gosford/Narara Neighbourhood Centre	Kings Cross Community and Information Centre
Goulburn Family Support Service	Kingsgrove Community Aid Centre
Graceades Community Cottage Inc	Kogarah Community Services
Granville Multicultural Community Centre (Cumberland Multicultural Community Services)	Kooloora Community Centre
Great Lakes Neighbourhood Services trading as Forster Neighbourhood Centre Inc.	Ku-Ring-Gai Neighbourhood Centre Inc
Green Point Community Centre	Kurri Kurri Community Services Ltd
Greenacre Area Community Centre Inc	Kyogle Family Support Services Neighbourhood Centre Inc.
Griffith Community Centre Inc	Kyogle Together
Gundagai Neighbourhood Centre	Lavington/Springdale Heights Community Centre
Guyra Neighbourhood Centre Inc. T/a The Hub at Guyra	Life Eternal Trust Australia
Gwydir Shire Council	Lifetime Connect
Harris Park Community Centre	LINKWEST Inc
Hawkesbury Community Outreach Services Inc	Lithgow Information & Neighbourhood Centre (LINC)
Helensburgh Community Centre	Liverpool Neighbourhood Connections Inc
Highlands Community Centre	Local Community Services Association
Holdsworth Community Centre & Services	Lower Mountains Neighbourhood Centre
Immigrant Women's Speakout Association of NSW	Macedonian Welfare Association of NSW Inc.
Inner Sydney Regional Council for Social Development	Maitland Neighbourhood Centre
Intereach Limited	Manning Valley Neighbourhood Services Inc
Jubilee Community Services Inc	Maryland Neighbourhood Centre-The Canopy
	Merana Aboriginal Community Association for the Hawkesbury Inc

Metro Assist Inc	Riverwood Community Centre
Mid Coast Communities Incorporated	Rockdale Community Services
Mid Mountains Neighbourhood Centre	Samaritans Information and Neighbourhood Centre
Mid Richmond Neighbourhood Centre	San Remo Neighbourhood Centre
Mountains Community Resource Network	Scone Neighbourhood Resource Centre
Mullumbimby Neighbourhood Centre	Sector Connect Inc
Multicultural Communities Council of Illawarra Inc	Shoalhaven Neighbourhood Services
Multicultural Neighbourhood Centre Inc.	Singleton Neighbourhood Centre
Murwillumbah Community Centre Inc	Snowy Mountains Neighbourhood Centre
Narrabri & District Community Aid Service Inc.	Social Futures
Neighbourhood Central	South Eastern Community Connect
Nepean Community & Neighbourhood Services	South Grafton Community Cottage / Camellia Cottage
Newtown Neighbourhood Centre	Southern Women's Group Inc
Nimbin Neighbourhood & Information Centre	Southern Youth and Family Services
North Kiama Neighbourhood Centre	Southlake Community Services Inc
Northern Beaches Community Connect	Southlakes Carers Inc
Northern Illawarra Community Connections Inc	Springwood Neighbourhood Centre
NSW Spanish & Latin American Association	St Marys Area Community Development Project
Older Womens Network NSW Inc	Sugarvalley Neighbourhood Centre
Orana NSW Inc	Surry Hills Neighbourhood Centre
Orange Community Information & Services Centre	Swansea Community Cottage
Our Community Place Incorporated	Tamworth Family Support Service Inc
Outer Liverpool Community Services Inc	Tasmanian Association of Community Houses (TACH)
Peppercorn Services Inc	Temora Community Centre
Port Kembla Youth Project	Tenterfield Social Development Committee
Port Macquarie Neighbourhood Centre	The Canopy
Pottsville Beach Neighbourhood Centre	The Hills Community Aid & Information Service Inc
Raymond Terrace Neighbourhood Centre	The Junction Works - Claymore Community Centre
Richmond Community Services Inc	
Riverstone Neighbourhood Centre & Community Aid Service	

The Junction Works - The Fields Community Centre
The Junction Works - Wattle Grove Community Centre
The Junction Works Ltd
The Junction Works -Tallowood Neighbourhood Centre
the Multicultural Network
The Neighbourhood Centre Bathurst
The New School of Arts Neighbourhood House
The Parks Community Network
The Place: Charlestown Community Centre
The Rail Neighbourhood Association
The WASH House
Thurgoona Community Centre
Tomaree Neighbourhood Centre
Toukley Neighbourhood Centre Inc
Tripoli and Mena Association Limited
Tumut & District Neighbourhood Centre
Ulladulla & Districts Community Resource Centre
Unanderra Community Centre
Upper Hunter Community Services

Uralla Neighbourhood Centre
Urunga Neighbourhood Centre Incorporated
Warilla Neighbourhood Centre
Warragamba Silverdale Neighbourhood Centre
Warrawong Residents Forum
Wellington Information & Neighbourhood Services Inc
Western Plains Regional Development Inc
WESTIR Ltd
Westside Community Centre
Winmalee Neighbourhood Centre
Wollongong City Council
Wollongong Women's Information Service
Woodbine Neighbourhood Centre
Woodrising Neighbourhood Centre
Woodville Alliance
Woolgoolga Neighbourhood Centre
Wyong Neighbourhood Centre Inc
Yarrahapinni Community House
Young and District Community Hub

